

Questions about the Pier 1 Rewards credit card Program

How do I become a Pier 1 Rewards credit cardmember?

Apply in any Pier 1 Imports store and shop instantly with credit approval. You can also apply online at pier1.com/rewards and receive your card in approximately two weeks.

How many points will I earn for my purchases?

You earn one (1) Pier 1 point for every eligible dollar you spend at Pier 1 Imports and on pier1.com with your Pier 1 Rewards credit card.

How do I earn a \$10 Pier 1 Rewards Certificate?

When you accumulate 200 points, you will automatically receive your Pier 1 Rewards Certificate at the top of your next available monthly billing statement.

How do I redeem my Pier 1 Rewards Certificate?

You'll have 60 days to redeem it for your favorite merchandise at any Pier 1 Imports store. At this time, Reward Certificates and any other cardmember offers and discounts cannot be redeemed on pier1.com, but you do earn points for every eligible pier1.com purchase.

Can I pay my bill online?

Yes, visit pier1.com/rewards to enroll with your new account number. Online account management gives you convenient, 24-hour access to your account. You can view your account online, pay your bill, check your Rewards points, and much more!

Are there any restrictions on earning Rewards points?

You do not earn points on interest, sales tax, unauthorized or fraudulent charges, or any other fees of any kind, including fees for products that protect or insure the balances on your account. See Rewards Program Terms and Conditions for additional information.

If I want to achieve Platinum status, how much will I need to spend?

You will automatically be upgraded to Platinum status when you spend at least \$1,000 in a 12-month period at Pier 1 Imports. Only accounts in good standing will be upgraded to Platinum status.

When will I receive a monthly billing statement?

Depending on your current cycle date, you may have received a billing statement from Comenity Bank prior to receiving your new Pier 1 Rewards credit card. Please refer to the payment instructions, payment address and customer service numbers located on your new Comenity Bank monthly billing statement.

Where can I send my bill payments?

Comenity Bank
PO Box 659617
San Antonio, TX 78265-9617

To pay online, visit pier1.com/rewards

Questions for existing Pier 1 Platinum Rewards credit cardmembers

Where do I find details about Platinum Tuesday and monthly Platinum Perks?

Platinum Rewards cardmembers can find out about exclusive offers and perks throughout the year by visiting pier1.com/platinum or pier1.com/platinumperks